



Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions



Aetna Pharmacy Online Tools and Services

Tools to save money and make smart decisions

Easily manage your plan online with your Aetna Navigator® website

When you're an Aetna member, you get tools and resources to help you manage your health and your benefits. All of your health benefits and insurance plan information and cost-savings tools are in one place — your Aetna Navigator member website. When you sign up and use it, you're a *navigator*. And navigators are smart about their health care.

Your online tools can help you:

- Find plan details, like your out-of-pocket costs and what's covered.
- Compare drug costs.
- Get medicine mailed straight to your door.

Once you're a member, register for Aetna Navigator at www.aetna.com.

Medicine by mail, plus extra support and savings

Mail order is quick and private. Your medicine is sent right to your mailbox, or wherever you choose. And you get free standard shipping, too.

Aetna Rx Home Delivery® mail-order pharmacy

Use this option if you take medicine on a *regular basis* for conditions like arthritis, asthma or diabetes.

- You can get up to a 90-day supply, or the most allowed by your plan.
- You may pay less for that larger supply, depending on your plan.

Aetna Specialty Pharmacy® medicine and support services

Use this option if you take specialty medicine* for conditions like multiple sclerosis, rheumatoid arthritis or cancer.

- Get this unique medicine packed safely and securely.
- Get tips and training on how to self-inject your medicine or cope with side effects or other issues.

*Specialty medicine through Aetna Specialty Pharmacy and the Specialty Pharmacy Network may not be available to California HMO members. Talk to your doctor about the appropriate way to get the specialty drugs you need. Doctors may have agreed to dispense and administer these drugs to you themselves. Or they may write a prescription so you can fill them at any participating retail or mail-order pharmacy.

Tools to compare costs, find pharmacies and more

Your plan comes with tools to help you get the most from your plan. And you can get to them all from one easy place — Aetna Navigator.

Look what you can do:

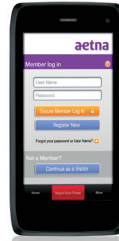
- **Find a nearby pharmacy.** It's easy to find one in your neighborhood or while traveling.
- **Get help using medicine safely.** You can learn what a drug is used for and how it should be taken. Or help prevent harmful drug interactions.
- **Get an ID card.** It's easy to print one out in seconds. Or request a new one by mail.
- **Chat with your virtual assistant, Ann.** She can help you find a doctor, estimate the cost of services, answer questions about claims, ID cards and more. She never sleeps, so you can chat with her anytime.

Plus — you can estimate drug costs with the Price-A-DrugSM tool. You can find out how much a drug may cost through your local pharmacy or mail order. Or compare the costs of generic and brand-name drugs to see how much you can save.

To get started

Once you're an enrolled member, you can sign up for Aetna Navigator at www.aetna.com. Then log in anytime. If you need help, ask Ann. She can guide you.

Find what you need — wherever, whenever



The Aetna Mobile app puts our most popular online features at your fingertips. It's available for iPhone® and Android™ mobile devices.

Scan this code now to download.
Or visit www.aetna.com/mobile.



Health benefits and health insurance plans are offered, administered and/or underwritten by Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna). In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

This material is for information only and is not an offer or invitation to contract. An application must be completed to obtain coverage. Rates and benefits vary by location. Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Aetna Rx Home Delivery refers to Aetna Rx Home Delivery, LLC, a subsidiary of Aetna Inc., which is a licensed pharmacy providing prescription services by mail. Aetna Specialty Pharmacy refers to Aetna Specialty Pharmacy, LLC, a subsidiary of Aetna Inc., which is a licensed pharmacy that operates through specialty pharmacy prescription fulfillment. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

Policy forms issued in Oklahoma include: HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29/GR-29N.

www.aetna.com